Spencer Walcott Vinyl Sliding Patio Doors Twenty Year Limited Warranty



Our Spencer Walcott Sliding Patio Doors are warranted for a twenty-year (20) period from the date of purchase, to be free of defects in materials and workmanship. Mathews Brothers Company (herein referred to as MBC), at its sole discretion will repair, replace, or refund the original purchase price of Spencer Walcott Sliding Patio Door products, found to be defective. This warranty does not cover repairs or replacements due to improper installation or handling, abuse of the product, vandalism, accidents, or acts of God. For as long as the Original Purchaser/Present Property Owner shall own and occupy the property, the Spencer Walcott Sliding Patio Door lineal vinyl extrusion itself, will be warranted against cracking, peeling, flaking, blistering, corroding, or discoloration.

MBC warrants all insulated glass from obstruction of vision, as a result of dust or internal condensation formation between the glass surfaces, caused by the failure of the insulating sealant for a twenty-year (20) period from the date of manufacture as per the prorated glass replacement schedule (shown below).

LIMITATIONS

MBC shall have no liability for repair, replacement, or other compensation under this warranty for:

- a) Defects or failure caused by improper handling, storage, abuse, neglect, or improper installation.
- b) Defects caused by the effects of air pollution, exposure to harmful chemicals or normal weathering caused by exposure to the elements.
- c) Consequential or Incidental damages caused by the defect or failure of any Spencer Walcott Patio Door warranted product, including, but not limited to, damage to materials or the occurrence of mold due to improper installation.
- d) Any damage to the product caused by the impact of foreign objects, acts of God, fire, explosion, or other casualties.

Spencer Walcott Sliding Patio Door screens are designed for insect exclusion, **not** as a child or pet restraint. Therefore, this warranty does not include torn screening, or injuries resulting from persons or pets falling through the screen.

Materials found to be defective will be repaired or replaced at the discretion of MBC. The maximum liability shall be equal to the purchase cost of the original door. Replacement door or components will be shipped to the dealer from whom the original door was purchased, as it was originally supplied by MBC. Labor to install or paint replacement components is not covered or included in this warranty.

MBC reserves the right to make changes and improvements in its products over the years; when replacement components are necessary MBC will provide the closest product available to the originally manufactured item.

Claims shall include the nature of the problem, date of purchase, and invoice number or other proof of purchase.

SCHEDULE FOR THE REPLACEMENT INSULATING GLASS —							
If the glass fails within 10 years of manufacture MBC pays 100% of replacement or:							
11 yrs	90%	14 yrs	60%	17 yrs	40%	20 yrs	10%
12 yrs	80%	15 yrs	50%	18 yrs	30%	21 yrs+	0%
13 yrs	70%	16 yrs	50%	19 yrs	20%		

No employee or representative of MBC or its dealers has the authority to change or modify this warranty in any respect.

